



Booked BY 919738114206

Your ticket request has been successfully processed. Thank you for availing our services. Your ticket and its details are as follows

PNR NO: 30F83110120251000007	Service Code: 30F83	Date of Booking: 10/01/2025 15:47:00
Scheduled Departure: 11:55 PM	Quota: General	Bus Type: Non Stop Volvo AC Seater 2+2
From: DEHRADUN ISBT	Date of Journey: 11/01/2025	TO: DELHI KASHMIRIGATE
Boarding: DEHRADUN ISBT	No of Passenger: 1	Distance(in KM): 260
Reservation upto: DELHI KASHMIRIGATE	Scheduled Arrival: 04:29 AM	Passenger Mob.No: 919738114206

Fare Detail

Description	Amount(IN rupee)
Ticket Amount:	900
GST Amount:	45
Reservation Fee + Convenience Fee	50
Total Amt:	995

Detail of Seat(s)

NAME of Passenger	Gender	Age	Seat No.	STATUS
REDBUS TEST	MALE	33	32	CONFIRMED

Terms & Conditions

- UTC will not be responsible for any loss or damage to the accompanying luggage.
- Passengers are allowed to carry 20kg as personal luggage. Any excess luggage will be charged as per UTC rules.
- To ensure safety, security, and operational convenience, all passengers are requested to refrain from boarding/getting off at any Unscheduled Stoppages.
- The arrival and departure time mentioned on the ticket are only tentative timings. Buses may be delayed due to some unavoidable reasons like traffic jams etc.; however, the bus will not leave the starting station before the time that is mentioned on the ticket.
- Passengers are requested to arrive at the boarding point at least 15 minutes before the scheduled time of departure.
- Passengers are requested to furnish the following at the time of boarding the bus (Failing to do so, they may not be allowed to board the bus):
 - A copy of the ticket or SMS or E-Ticket.
 - Identity proof (Driving license/Student ID card/Passport/PAN Card/Voter ID Card/Aadhar Card etc.).
- UTC shall not be responsible for any delay or inconvenience during the journey due to breakdown of the vehicle or other reasons beyond the control of UTC.
- The trips are subject to cancellation or postponement due to breakdown of the vehicle or insufficient passengers for the trip. Under such circumstances, passengers will be intimated through email/phone as soon as possible and the ticket amount will be refunded. No passenger will be taken on the wayside. Route diversion charges if necessary will be collected by the conductor at the time of journey. However, in case of breakdown of the bus the fare for uncovered portion of journey considering the nearest fare stage will be refundable.
- Baggage and luggage will be booked at the owner's risk.
- For e-Ticketing/Refund Related Queries/Service Cancelled Refunds, reach us at customersupport@etravelsmart.com

Cancellation/Refund/Rescheduling

- Ticket booked through Online, refund will be done to their respective Credit Cards/Debit Cards/Bank Accounts according to the Bank procedure. No refund will be done at UTC ticket booking counters.
- Detailed Cancellation Policy is available under About Us Policies of Home Page.
- The cancellation slabs (excluding the reservation charges, transaction charges and service tax which are non-refundable) are as below:
 - From 0 Hrs to 2 Hrs before the scheduled departure time 0% amount will be refunded, (Excluding reservation charges and Convenience Fees).
 - From 2 Hrs to 24 Hrs before the scheduled departure time 50% amount will be refunded, (Excluding reservation charges and Convenience Fees).
 - From 24 Hrs to 72 Hrs before the scheduled departure time 75% amount will be refunded, (Excluding reservation charges and Convenience Fees).
 - From 72 Hrs to 720 Hrs before the scheduled departure time 90% amount will be refunded, (Excluding reservation charges and Convenience Fees).

For any query regarding bus services, please contact enquiry offices.